

# iDigi Manager Pro™

Device Network Management Software as a Service

iDigi® Device Cloud™-hosted management solution provides visibility and control over remote devices as a scalable, pay-as-you-use service.

## Overview

iDigi Manager Pro delivers capabilities that empower IT, network operations and customer support organizations to conquer the challenges of managing the vast array of equipment in their device networks. As a network grows, the complexity of effectively managing the network assets grows exponentially.

Hosted on the massively scalable, high-availability iDigi Device Cloud, iDigi Manager Pro grows and adapts in line with the growth of the device network, enabling an organization to manage the resulting complexities and keep the network healthy and efficient. iDigi Manager Pro directly tackles and conquers the universal problems of a dynamic device network:

- Centralized access and control of network equipment
- Reducing service complexity
- Maintaining high levels of security
- Provisioning of new equipment
- Decommissioning of equipment
- Adding functionality to the network

iDigi Manager Pro is a feature of all Digi gateways, routers, devices and components. Additionally, the iDigi Connector facilitates easy integration of third-party devices and equipment with the iDigi platform.

iDigi Manager Pro provides a robust suite of network management tools including authentication, configuration management, account management, asynchronous updates and alerts, group and individual software updating, network data storage and gateway programming. All of these features are managed through centralized control via the iDigi Manager Pro service module at [my.idigi.com](http://my.idigi.com).

For more information about iDigi Manager Pro, please visit [www.idigi.com](http://www.idigi.com) or call 1-877-iDigi-EZ.



## Diagram



## Features/Benefits

- **Device Connectivity** - Integrate any device type via the iDigi Connector
- **Centralized Control** - Manage configurations, settings, firmware updates and software downloads
- **Group Control** - Group and manage devices for maximum efficiency and ease of use
- **Backup and Restore** - Maintain control over settings and data
- **Security** - Role-based access control, IP-net restrictions
- **Short-Message Service (SMS)** - On carriers worldwide
- **VPN Service** - Conduct secure transactions with the iDigi Device Cloud



## Pay-As-You-Use Model

iDigi Manager Pro is a subscription-based web application service. It's simple to create an account at [my.idigi.com](http://my.idigi.com) and register devices. Low monthly fees are based upon number of registered devices. There is no long-term contract and devices can be deactivated at any time.

## Centralized Control

iDigi Manager Pro's comprehensive suite of network management tools empowers IT and customer support organizations by enabling instant changes and updates to devices. The authentication, configuration management, account management, monitoring, group control, network data storage and gateway programming capabilities yield dramatic results in terms of efficiency and cost-effectiveness.

## Scalability

iDigi Manager Pro is hosted on the iDigi Device Cloud, a commercial-class platform that provides scalability on-demand. iDigi's elastic cloud will accommodate your growth – uninterrupted and without the need for capacity planning.

## High-Availability

Since iDigi Manager Pro is hosted on the iDigi Device Cloud, it benefits from iDigi's high-availability architecture. Designed to achieve 99.9% availability or greater, iDigi is monitored 24 hours a day, 365 days a year.

## Security and VPN Service

The iDigi security policy is based upon a control matrix developed to support the standards set forth by the National Institute of Standards and Technology (NIST), ISO/IEC 27002, North American Electric Reliability Corporation - Critical Infrastructure Protection (NERC-CIP) and the Cloud Security Alliance (CSA). Within the cloud, iDigi security technologies and processes prevent, detect, respond and audit cyber threats on a continuous basis. The iDigi Virtual Private Network (VPN) Service equips business for conducting secure transactions between devices and iDigi Manager Pro over the public internet. With the iDigi VPN, a business will benefit from superior reach, quality of service and cost savings.

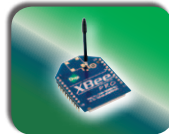
## iDigi Manager Pro is a key feature of:



Gateways



Routers



Modules



Adapters



Development Kits



Design Services

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