



Quick Start Guide

ConnectPort® X4 Ethernet



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Welcome to your Digi product

Get started: This guide helps you with initial product setup. Need more? Find additional product support at www.digi.com/support/ConnectPortX4. Or connect to the online documentation by scanning this code:



Digi Technical Support: Digi offers multiple support plans to help you get the most out of your product. For information on Technical Support plans and pricing, contact us at 877.912.3444 or visit www.digi.com/support.

Documentation Feedback: To provide feedback on this documentation, send your comments to techcomm@digi.com.

1 Verify your components



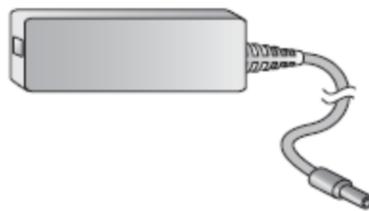
ConnectPort X4



XBee antenna



Ethernet cable



Power supply



Power cord
X4-xxx-xxx-A models only

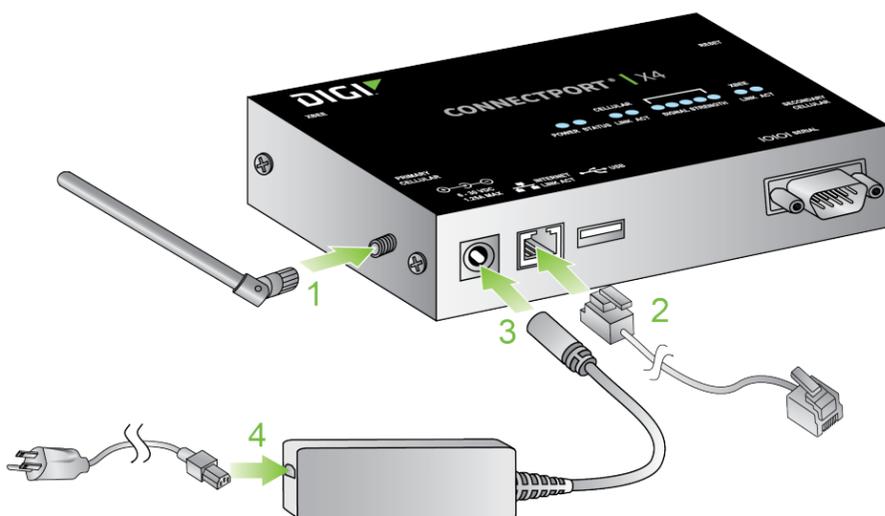
Verify that you have all included equipment. If any item is missing or damaged, contact your supplier.

Note A loose label sticker that includes the unique device password is included in the box. Retain this label sticker with your hardware records. This default password will be needed if the device is factory reset and you want to access the web UI on the device or register the device with Digi Remote Manager®. If the device was already registered with Remote Manager at the time of the factory reset, you do not need the unique password to access the device in Remote Manager.

2 Connect the hardware

Connect the hardware accessories as shown.

1. Connect the XBee antenna.
2. Connect the Ethernet cable to the device. You can connect the other end to an Ethernet network.
3. Connect the power supply to the device. Rotate the connected power supply 90 degrees to lock it in place.
4. Connect the power supply to the power cord.



3 Discover your device

- a. To discover your device, you need to download the Device Port Authority (DPA) utility or the Digi Device Discovery Utility from the **Diagnostics, Utilities and MIBs** tab at www.digi.com/support/CPx4Ethernet. Select your operating system from the drop-down and then download the utility.
- b. Deactivate all of your firewalls to run the utility.
- c. Run the utility and find your device in the discovery list.
- d. Double-click your device to access the web interface. A login prompt appears.
- e. Enter the default user name (**root**) and the unique default password found on the device label. If a password is not printed on the label, the default password is **dbps**.
- f. Proceed to the instructions for configuring your device.

4 Important device information

Your device is configured to automatically register with Digi Remote Manager® when you first power up your device and connect to the Internet*. Registration is free and does not require you to take any action. With this service, the Digi Technical Support team can gain visibility and access to your device to diagnose and resolve issues, if you require assistance.

If you choose not to register your device with Remote Manager to receive enhanced service and benefits, you can disable this feature using the gateway's web UI. Note that this is not recommended.

1. Open the web UI of the gateway. A login prompt appears.
2. Enter the default user name (**root**) and the default install code (password) found on the device label. If the password isn't printed on the label, the default password is **dbps**.
3. Navigate to the **Configuration > Device Cloud** section.
4. Deselect the **Enable Device-Initiated Device Cloud Connection** option.
5. Click **Apply**.
6. Reboot the gateway.

For more information on the advantages of using Digi, visit: www.digi.com/products/iot-software-services/digi-remote-manager.

For information on Digi Customer Support pricing, and any other support queries, contact Technical Support at tech.support@digi.com.

*Ongoing monthly data transfer rates will be maintained with an average of less than 10MB. Network costs associated with data transfer are the customer's responsibility. Any device information stored in Remote Manager is secured with adherence to Remote Manager security and privacy procedures and will not be disclosed to, or accessible by, third parties.

5 Next steps

After you have connected the hardware, you will need to configure the ConnectPort X4. Refer to the [ConnectPort X4 Getting Started Guide](#) which can be found at www.digi.com/support/ConnectPortX4.