



Technical Support Information for Rabbit RMA Request

**Contact Information**

	Technical Contact	RMA Contact
Name		
Phone Number		
Address		
Email		

If you are a Distributor, enter your company name	
If you are an end user and purchased from a distributor, enter distributor name	

**Product information**

Product Name	
Dynamic C Version	
Lot Code (s)	
Number of Units	

**Failure Description** (use attachments if more space is needed)

Exactly what feature of the product is failing (must NOT be application specific)?  
(Example: Serial Port B, Parallel port D bit 3)

What steps have been taken to verify the failure?  
(Example: Ran sample program on prototype board)

What is the EXACT Dynamic C error message (if there is one)?